



THE INSIDE STORY

News you can use in your life at InfoMart and beyond

March 2008

NFL Combine/Sports Month

Volume 3, Number 9



A Note from Tammy

Dear InfoMart Team,

There it is right there in the greeting for this column; the word "team." It's a word that comes up frequently in the working world, and in order to be a true success you have to learn to be a part of one.

Here at InfoMart, in order to process background checks for our clients, we all work as a team to get the job done quickly and accurately. And within our departments we work together with our co-workers to ensure that our department's piece of the

InfoMart services puzzle is completed according to company's standards.

In short, a lot of teamwork happens at InfoMart during each workday. And while practice makes perfect, there are still plenty of ways to build your teamwork skills outside of your job.

One such way to build your teamwork muscle (and perhaps a few others) is joining the InfoMart Mavericks. Everyone around here knows that I'm a huge fan of the Mavericks, and it's not just because the team is named after my late, beloved canine companion. It's really because I see how it brings employees

together, united in a common goal.

In honor of NFL Combine/ Sports Month here at InfoMart, I ask that you play at least one game with the Mavericks. In doing so, you'll have a chance to work as a team with people you may not ordinarily have a chance to work with - a valuable business skill - and I promise you'll have a whole lot of fun in the process.

Play ball, InfoMart!

Most sincerely,

March is NFL Combine/Sports Month at InfoMart

You know what they say about March; it comes in like a lion. And roaring in with it this year, as in years past, is NFL Combine processing here at InfoMart. As we screen this year's crop of NFL hopefuls, don't forget to keep all applicant information confidential and to take part in all the fun and fanfare that InfoMart's NFL Combine/Sports Month has to offer.

On March 17, InfoMart's favorite softball team, The Mavericks, will return to the field at Marietta's own Aviation Park. Now in their eighth season of play, the Mavericks are looking for a few good men and women to join their team. Not a pro player? No problem! If you know how to have fun and be a part of a team, talk to Tim Gordon or Mary Keathe Lee to get recruited by The Mavericks today.



Don't forget to show your team spirit on March 28 as part of InfoMart's Fan Friday. Whether your sport of choice is baseball, basketball, football, NASCAR, hockey, soccer or something else entirely, show your support by donning your favorite team's gear. Stadium snacks will be served in the afternoon as a special treat for employees.

Forget the playoffs; the most closely-watched competition of the past few months has been InfoMart's Biggest Loser Contest. The leaders in this weight loss contest have already changed several times, but the checkered flag isn't lowered on this race until March 29. Stay tuned for the exciting finale and good luck to all of our participants as they enter the homestretch!

TAT/ERRORS

For the month of February:

Corporate TAT: 2.04 ⬇️

- Criminal: 1.93 ⬇️
- Previous Employment: 2.71 ⬇️
- Education: 2.33 ⬇️
- Drug: 2.53 ⬇️
- MVR: 1.06 ⬇️

Error Rate

- Criminal: 0.18% ⬆️
- Client Relations: 0.14% ⬇️
- Verifications: 0.25% ⬆️

⬇️ down | ⬆️ up | ● no change

"Even if you're on the right track, you'll get run over if you just sit there."

Will Rogers



HR CORNER

Welcome to *The Inside Story's* HR Corner! Every month, we will provide you with HR reminders, updates and other news you can use in your life here at InfoMart. If there are ever any issues you would like for us cover, please e-mail Liz K. with your suggestions.

Interesting (But Useless) Information

HR Corner is dedicated to bringing you important information about policies and procedures here at InfoMart but, in honor of *NFL Combine/Sports Month*, we thought we'd try something a little different this time around. Since many people make a sport out of collecting and reciting useless information, here are some facts about unusual policies and laws from around the world to help you tune up your trivia game.

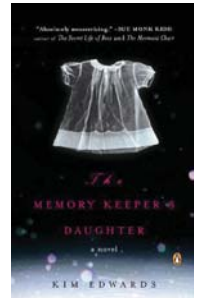
- Theaters in Glendale, California can show horror films only on Monday, Tuesday, or Wednesday.
- In Lehigh, Nebraska it's against the law to sell donut holes.
- It is against the law to whale hunt in Oklahoma.
- A Venetian law decrees that all gondolas must be painted black. The only exceptions are gondolas belonging to high public officials.
- According to law, no store is allowed to sell a toothbrush on the Sabbath in Providence, Rhode Island. Yet these same stores are allowed to sell toothpaste and mouthwash on Sundays.
- An old law in Bellingham, Washington, made it illegal for a woman to take more than three steps backwards while dancing.
- By law, information collected in a U.S. census must remain confidential for 72 years.
- Connecticut and Rhode Island never ratified the 18th Amendment: Prohibition.
- In most American states, a wedding ring is exempt by law from inclusion among the assets in a bankruptcy estate. This means that a wedding ring cannot be seized by creditors, no matter how much the bankrupt person owes.
- In Saudi Arabia, a woman reportedly may divorce her husband if he does not keep her supplied with coffee.
- In Breton, Alabama, there is a law on the town's books against riding down the street in a motorboat.
- Chewing gum is outlawed in Singapore because it is a means of "tainting an environment free of dirt."
- Every citizen of Kentucky is required by law to take a bath at least once a year.

Whether your sport of choice is mental, physical or a combination of the two, Happy Sports Month, InfoMart!



Book Club Bulletin

Join us on March 27 for the next Book Club meeting as we discuss *The Memory Keeper's Daughter* by Kim Edwards. The novel, Edwards' first, hinges on the birth of fraternal twins, a healthy boy and a girl with Down syndrome, resulting in the father's disavowal of his newborn daughter. If you would like to join in the discussion, please see Liz K. about obtaining a copy of the book.



EMPLOYEE SPOTLIGHT

Each month, the spotlight shines on a randomly selected member of the InfoMart team. This month, meet...

Monique Fluker

Reverifications Analyst

How long have you been a part of the InfoMart team?

I have been a part of the InfoMart team for 11 months.

What is the best thing about working here?

The people.

What do you enjoy doing in your spare time?

I enjoy spending time with my family, close

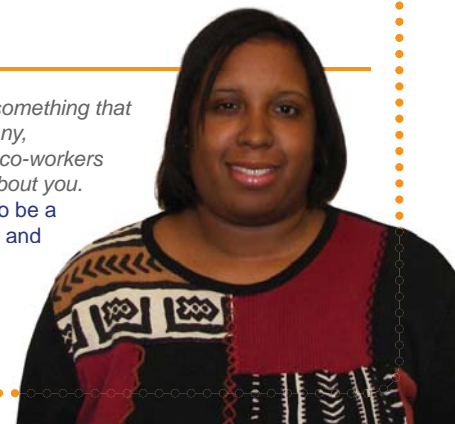
friends and goddaughter. Also, mentoring teenage girls and creating quotes that people will remember.

Where are you from originally? Where would be your ideal place to live?

I'm originally from Miami. My ideal place to live would be the Turks and Caicos Islands.

Name something that few, if any, of your co-workers know about you.

I used to be a modern and hip-hop dancer in high school.



What Not to Say at Work

Oops! You said it again. And what's most troubling is that you may not even realize that what you said may be damaging to your work relationships or even your career. An off-the-cuff remark that you think went unnoticed, for example, may be the first thing your manager remembers when he or she thinks about you.

To stay in good graces, here are a few things you should avoid saying in the workplace:

- ❌ "That's not my job." - If someone comes to you with an issue, there's probably a reason. It might be your responsibility to deal with it or your input is valued. Either way, use the situation to prove you're a team player and a problem solver.
- ❌ "Yeah, no problem." (If you don't mean it.) - If you take on a task with a smile but have no intention of actually completing it, you're going to earn a reputation as an unreliable person. If you know you can't or won't complete the job, be honest about it. Your colleagues are relying on you, so your decision not to follow through impacts their jobs too.
- ❌ "Don't tell anyone I said this, but..." - If it's really a secret, keep it to yourself. Whether you know someone's about to get fired or what the boss' salary is, you're going to get credit for spreading the news. You're not exempt from being the subject of office chatter either. Don't expect your gossip-loving co-worker to suddenly have tight lips when it comes to divulging your secrets.
- ❌ "It's not my fault." - When your boss comes to you with a problem, the last thing you want to do is deflect blame to someone else. Maybe it isn't your fault, but remember that you're not in a courtroom and nobody's looking for the culprit right now. All that matters is making sure the problem is solved and doesn't happen again. You can deal with the real issue later, but you'll just make yourself look worse if you spend more time finger-pointing than problem solving.

And remember to avoid political and pay rate discussions in the workplace. Those two topics in particular have the power to alienate co-workers and can lead to very negative consequences for your career.

SAVE THE DATE

March EnterTrain U

March 20, 3 pm - Cornerstones of Quality

Quality leads to growth and profitability. The essence of quality management programs can be distilled into four cornerstone principles: continuous improvement, customer focus, employee involvement and commitment to measurement and evaluation. This video shows how to make these principles a reality. Learn how to:

- Increase pride of workmanship.
- Improve communication and cooperation.
- Decrease unnecessary errors and minimize the frustration of downtime.



InfoMart's Biggest Loser



Since the start of InfoMart's Biggest Loser competition, the InfoMart team has lost an incredible amount of weight. Stay tuned for the final weigh-in on **March 28** to find out who shed the most pounds. Good luck to all our participants!

Earth Hour

On Saturday, **March 29**, 2008, individuals, businesses and local government officials in Atlanta will join millions of people in more than 20 major cities throughout the world in turning off non-essential lights from 8 – 9 pm local time in a powerful statement in support for action on climate change. Dozens of major landmark buildings in Downtown, Midtown, Atlantic Station and Buckhead will go dark in honor of the event--as will neighborhoods across the city. For more information or to sign up as an Earth Hour participant, visit www.earthhour.org.

SURVEY SAYS

What do you think is the most important environmental issue facing us today?

- Global Warming
- Misuse of Non-Renewable Resources
- Overpopulation
- Pollution

[Click here to cast your vote.](#)

Juno	32%
No Country For Old Men	32%
Atonement	20%
Michael Clayton	8%
There Will Be Blood	8%



Which movie should win the Oscar for Best Picture?



GREEN TEAM NEWS

Don't Just Recycle, Reduce Your Consumption Too

Of the three R's - reduce, reuse, recycle - recycling often gets the most attention. But reducing your consumption can have great benefits for both you and the environment. The following tips are simple to implement in your life and make a dramatic difference when it comes to cutting back on your consumption of the planet's resources.

♻️ Did you know that the average American uses over 700 pounds of paper per year? You can greatly reduce that number simply by de-listing your name from junk mail senders. To eliminate unwanted catalogs, visit www.abacusoptout.com. By spending a few minutes at www.dmachoice.org, you can eliminate junk

mail from Direct Marketing Association members. Finally, go to www.optoutprescreen.com to rid your mailbox of prescreened credit and insurance solicitations.

- ♻️ Save money and the planet by buying bottled water in a large plastic jug instead of six packs of 16 ounce bottles - or even better buy a reusable container and install a filter on your tap.
- ♻️ The average family spends over \$260 each year on paper towels and napkins. Switch to cloth napkins, sponges and cloth towels or wipes.
- ♻️ Use a washable mug for your morning coffee here at InfoMart and eliminate a Styrofoam cup each day.
- ♻️ Bring bags, either cloth or your old paper and plastic ones, to the store with you.

Some stores will even give you a credit on your bill for bringing your own bags.

- ♻️ Buy products in large containers or refill existing containers instead of buying new.

For a complete guide on buying green and reducing your consumption of resources, visit www.thegreenguide.com/products. Brought to you by National Geographic, this handy guide dispenses advice on buying everything from footwear to furniture and everything in between.



BRAIN TEASER

Foul Play

Whether you call them penalties, fouls or infractions – every sport has rules of the game. Can you match the illegal actions below to their corresponding sport? Note: while there may be similarities, each foul will match to only one sport in the game below.

Hitting the wrong ball

Handling the ball deliberately

Pass interference

Undercutting

Passing the ball forward

“Carrying” or “lifting” the ball

Hitting the ball past the foul line

Three-second violation

Hitting on the break

Cross-checking

Unapproved aerodynamic modification

NASCAR

Boxing

Golf

Soccer

Field Hockey

Basketball

Hockey

Rugby

Volleyball

Baseball

Football



Lose Weight, Make Your Wallet Feel Great

You might feel like you're getting sabotaged at the supermarket with all the high prices on healthy foods, but eating healthy doesn't have to bust your budget. And, believe it or not, buying healthy foods can save you money if you shop sensibly. Here are some tips to help you save money and stay on the right diet track.

- Plan your meals and make a list.
- Shop wisely: Shop when it's not busy, don't go hungry and make one trip per week.
- If you take your kids to the store with you, don't let them coax you into buying treats.
- Pay attention to unit pricing and product placement. Items at eye level are generally more expensive.
- Buy fresh produce in season; it costs less and tastes better.
- Plan vegetarian meals using beans. Beans are much cheaper than meat and are filling and nutrient-packed too.
- Make your own frozen meals - make recipes from scratch in larger batches and freeze the extras in small containers.
- Cut down on packaged foods such as soda, chips, cookies and bakery items. They can add to your waistline and drain your bank account. Try baking your own treats from scratch and stock up on fresh fruits and veggies for snacking.
- Make your own soups and salad dressings - you can make them low-fat and low-sodium.
- Put off grocery shopping for a day or two. This will force you to use what's on hand, and you might find that this is where your creativity shines.
- Pack your own lunch - a sandwich from a deli can add up to \$8.00. A sandwich from home will cost much less. When making dinner, plan for leftovers that can be used at lunch.

When it comes to diets and budgets, advance planning is often your best defense. Take the time to think of other ways you can shrink your waistline and your grocery bill, and you'll reap the rewards in both areas before you know it.



Recipe Roundup: Crème de Menthe Pie

One bite of this decadent and delicious pie and you'll know exactly why Ken Roberts' wife, Kindra, won first place in the 2007 Holiday Food Contest Dessert category.

Kindra Roberts' Crème de Menthe Pie

1/3 cup water
1 envelope unflavored gelatin
1 7oz. jar marshmallow crème
1/2 cup green crème de menthe
2 cups heavy whipping cream

1 1/2 cups Andes chocolate mint candies, frozen and chopped (more for garnish)
1 chocolate crumb crust (Oreo brand tastes best)

In a very small bowl, or ramekin, combine the water and gelatin. Warm it in the microwave on high heat for about 25-30 seconds. Stir to make sure it is well combined. In a medium bowl combine the marshmallow crème, crème de menthe and softened gelatin (the mixture will seem a bit gelatinous; stir until reasonably smooth). Put the mixture into the refrigerator for 15-20 minutes until it coagulates. In a very cold bowl using very cold beaters, whip the heavy cream until it's rather stiff. Put it in the refrigerator and let it chill a little more while the crème de menthe mixture sets up. Once the crème de menthe mixture is firm, stir to loosen it up. Mix a small amount of the whipped cream into the crème de menthe mixture to create a smooth cream (this small amount of whipped cream will lose some of its height). Gently fold the mixture into the remaining whipped cream. Fold in the chopped, frozen Andes candies. Transfer into the crust. Garnish the edge of the pie with whipped cream and more Andes candies. Cover and refrigerate.



Stabilized Whipped Cream (for decorating the pie)

1/2 envelope unflavored gelatin
4 tbsp water
2 cups heavy whipping cream

2-3 tbsp sugar, to taste
1 tsp vanilla extract

In a very small bowl, or ramekin, combine the water and gelatin. Warm it in the microwave on high heat for about 25-30 seconds. Stir to make sure it's well combined. In a very cold bowl using very cold beaters, whip the heavy cream until soft peaks begin to form. Add the vanilla extract and sugar until the cream is fully stiffened.

When you're done devouring this dish, don't forget to submit your own recipes to Liz in Media. It could be featured in an upcoming issue of *The Inside Story* for all employees to enjoy.

PARTNERSHIP PROFILE

When you go home to watch your favorite television show or use your high-speed Internet, do you ever stop to think how the cable networks get the technology to provide you with such great services? Well, it all starts with network supplying companies, such as [Scientific Atlanta](#).



Scientific Atlanta, which is owned by Cisco, is a leading supplier of transmission networks for broadband access to cable modems and digital interactive subscriber systems for video and high-speed Internet.

Scientific Atlanta was founded in 1951 by a group of engineering professors from the Georgia Institute of Technology. The company evolved into one of the leading providers of end-to-end networks used by programmers, broadcasters, cable companies and wireless and satellite service providers around the world. The company is also widely recognized for its expertise in video delivery.

Scientific Atlanta came to the InfoMart family of clients by way of ASI. You may also recognize their name if you work in any of the following services: NSSS, Criminal, MSCHS, Education, Employment and Personal References.



LET'S DO LUNCH

Who:



Julius Williams
National Account Manager



Anika Clarkson
Senior Consumer Compliance Specialist

Who:



Shon Sims
Receptionist



Tuere' Sims
Criminal Data Analyst

Julius: "I enjoyed lunch in the company of the ambitious, intelligent and sincere Anika Clarkson. Anika was born and raised in Shreveport, Louisiana where she also attended college and graduated with a Bachelor's in Criminal Justice from LSU Shreveport. During her tenure at LSU Shreveport she became a member of the distinguished Alpha Kappa Alpha Sorority. She is currently pursuing her MBA in the concentration of Public Administration via the University of Phoenix online. She plans to attend law school immediately upon completion of her MBA which will lead her to her main goal of becoming a Chief Justice in Georgia. She was inspired by Claire Huxtable from *The Cosby Show* and wants to be just like Chief Justice Leah Ward Sears, the first black female Chief Justice in Georgia. Anika enjoys serving her church as well as her community. She heads her church's singles ministry and culinary committee. She is also currently on the Barack Obama presidential campaign committee here in Atlanta. Something most of us would never guess about Anika? She used to be a Probation Officer and Bailiff for the City of Atlanta."

Anika: "I had the distinct pleasure of eating lunch with T. Julius Williams, affectionately known to his InfoMart family as Julius. Born in Dothan, Alabama on February 12, Julius loved to participate in football, basketball and track and was voted "Most Popular" in high school. He prides himself on being a "people person" who loves his mother, politics and history. Julius has four sisters, one brother, six nieces and nephews and five great nieces and nephews. He would love to one day start a family and open a restaurant back home as well as start a clothing line. Julius takes great pride in being a first generation college graduate (something that we both share); he graduated from Auburn University in 2002 with a Bachelor's Degree in Marketing. He states his inspirations in life are his mother, father, and Nelson Mandela. Something most of us would never guess about Julius? He has been in movies, making his debut as an extra in *ATL* and later appeared in *Stomp the Yard*."

Shon: "Tuere' and I had a wonderful time at lunch. We have the same last name and I have toyed with the idea that we might be brother and sister, but after talking I don't think we are. Even though we are not blood brother and sister we got along as if we were. I started calling her "Sista Sims" because we have the same last name, but after lunch it will most definitely take on a deeper meaning. Tuere' is originally from Grand Rapids, Michigan and moved here from to Georgia in August. She has her degree in Criminal Justice and has been working at InfoMart for six months now. I was surprised to find out that she has children, ages five, 12 and 20. They are her pride and joy and are part of the reason she moved from Grand Rapids to here. In her spare time, she enjoys reading, relaxing while listening to music and spending time with her family and friends. One of her dreams is to attend law school and practice criminal law one day. I can tell she is a genuine and good person to know and I am sure we will become very good friends. This was just the first of many lunches I see Tuere' and me having from here on out."

Tuere': "I had the pleasure of dining with Shon at Houston's. He is from a very small town (approximately 1,000 residents) called Wedowee, Alabama. He is one of five children and has worked for InfoMart for a little over a year now. After studying Computer Science, he decided to go with his heart - choosing to get his BS in Theater from Brenau University in Gainesville, Georgia. Shon enjoys dancing, singing and acting as well as working with others, especially youth in a creative/educational environment. He also loves to cook. Shon is currently involved in a production that is a benefit fundraiser for CHRIS Kids Atlanta, an organization dedicated to helping homeless gay teens and adolescents. He plans to one day own a theater and to have children and a family of his own. I am very happy that we had an opportunity to get to know one another; it was definitely a great time."



HOLD YOUR HOOPS!

Marchmallow Madness is riding the bench so all your favorite Peep athletes can train for the **Peep Summer Olympics**. Stay tuned for all the excitement, ceremony and competition of the Games - coming in August 2008!



INFOMART @ PLAY

Black History Month: Past, Present and Future

During this year's Black History Month celebration (InfoMart's 4th annual), employees had the opportunity to listen to great music, observe historical artwork, learn a few dance moves and so much more. The most memorable events were the Black History Lunch and Learn and Read All Day (RAD). During the RAD event, the Black History Committee had the opportunity to read to the students at Brumby Elementary School and present them with a check to help the school purchase new books. This year's Black History Month Celebration was a great success, and InfoMart would like to give a special thanks to the Black History Committee for putting together such an enlightening event.



INFOMART @ PLAY



INFOMART @ PLAY

Cue the Competitors: It's Pool Tournament Time!

February once again brought one of employees' favorite events, The InfoMart Pool Tournament. Now in its third year, employees signed up in droves to see who could boast the best billiards skills while enjoying food, beverages and camaraderie at Dave & Buster's. Congratulations to the winners of the 2008 Pool Tournament: Dan Gordon in the advanced bracket, Vallen Bohannon in the intermediate bracket and TJ Jeffries in the beginner bracket. And a very special thanks goes out to Ken Roberts for organizing this entertaining event.

